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## What is Sakai?

Sakai is Durham Tech's new system for accessing course materials online. Sakai is similar in many ways to Blackboard but offers an updated interface and new tools for collaboration and learning.

Sakai will replace Blackboard at Durham Tech by December 2013. Until then, as we phase in Sakai, some of your courses may use Sakai and others may use Blackboard. If you don't see all of your courses on Sakai or on Blackboard – don't panic! Check with your instructor to find out which system he or she is using for your course.

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## What computer hardware and software do I need to use Sakai?

The requirements are pretty much the same as for Blackboard. You will need:

- a computer (PC or Mac) with high-speed Internet access
- a ConnectMail email account (provided by Durham Tech)
- a reasonably current web browser (Firefox 4 or higher is the recommended browser)
- current version of Java installed
- JavaScript and cookies enabled



*Note to Mac users:* Use the free Firefox web browser instead of Safari.

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## How do I log in to Sakai?

**To log in to Sakai, you will use the SAME user name and password you use for WebAdvisor!**

- Go to <https://sakai.durhamtech.edu>
- Enter your user id and password:
  - Your **Sakai user id** is the same as your **Web Advisor user id**:

last name + first initial + last 4 digits of your Durham Tech ID number  
*Example: doej1234*

- *If your last name is long, your user id contains only the first 15 characters*
- *User ids do not contain spaces, hyphens, apostrophes, or other special characters*

- Your **Sakai password** is the same as your **Web Advisor password**

*Note:* If you can't remember your Web Advisor password, don't worry -- just follow the steps below for forgotten passwords.

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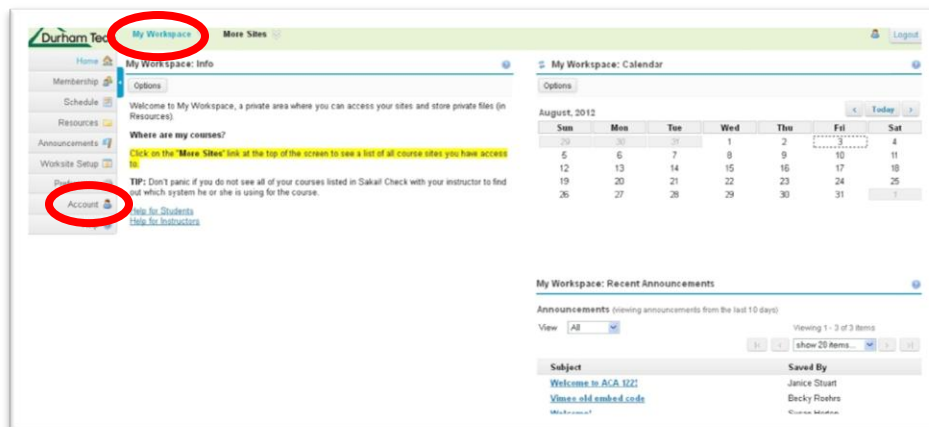
## What if I forget my password?

- Go to <https://sakai.durhamtech.edu>
- Click the "Reset Password" link. Follow the prompts to reset your password.
- **IMPORTANT:** Changing your password in Sakai automatically changes your WebAdvisor password and vice versa. The two will always be the same!

**Need help resetting your password?** See <http://tinyurl.com/reset-webadvisor>  
If you still cannot reset your password, contact the ITSD help desk at 919-536-7200 x6111.

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## What do I do after logging in?



When you log into Sakai, you are in "**My Workspace**," a private area where you can access your course sites (under "**More Sites**") and store private files (in "**Resources**"). My Workspace also displays an aggregated **Calendar** and **Recent Announcements** from your course sites.

**The first time you log in:** Click on "**Account**" on the left to verify your email address. If no email address is listed (or if the address listed is incorrect), contact [sakaihelp@durhamtech.edu](mailto:sakaihelp@durhamtech.edu)

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## How do I access my courses in Sakai?

Click on the "**More Sites**" link at the top of the screen (to the right of the Durham Tech logo) to see a list of all course sites you have access to. Then click on any course title to go into that course.



**REMEMBER:** Don't panic if you do not see all of your courses listed in Sakai! Check with your instructor to find out which system he or she is using for the course.

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## Where do I go for help?

If you need help with Sakai, several options are available:

- **Check with your instructor**  
It's important to let your instructor know if you're having a problem that may affect your ability to complete your assignments. Instructors organize their courses differently so the answer to your question may be specific to the way they are doing things.
- **Visit the Sakai Help for Students web site:** <http://tinyurl.com/dtcc-sakai-help>
- **Contact Durham Tech's Instructional Technology team**

- **Email:** [sakaihelp@durhamtech.edu](mailto:sakaihelp@durhamtech.edu)

- **Phone:** 919-536-7213 (Mon-Fri, 8am - 5pm)

**When contacting support, please provide the following information:**

- Your first & last name
- The class you are taking that's using Sakai
- A detailed description of the problem you are having
- A phone number where you can be reached
- Please cc: your instructor on any emails you send to the support team!